



Enrollment guide for Google Android mobile devices
Workspace ONE - Enterprise Mobility Management (EMM)

V 1.12

December 2018

Mobile & Desktop Client

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II. General

In order to use your mobile device within the Media-Saturn’s IT infrastructure it needs to be enrolled into the Enterprise Mobility Management System Workspace ONE. It enables automatic configuration (e.g. mail, VPN, WiFi) and remote support. This document describes step by step the enrollment process for Google Android devices into Workspace ONE.

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III. Checklist and requirements

Before you can enroll your Google Android mobile device into Workspace ONE you must meet the following requirements.

- 1 Your mobile device must have a battery charge condition of 80%. Tablets must be connected to a power supply additionally.
- 2 **If a Media-Saturn mail account is already present on your mobile device, please remove it.** A step by step instruction can be found in chapter 8. **Deleting your email account will NOT delete your emails or contact list!**
- 3 In case you do not have an email account yet, please contact the IT helpdesk. (-3000)
- 4 For the QR-Activation-Code, please open <https://www.mobility.media-saturn.com> on another device, and scan it with your mobile device.
- 5 A Google account (ID) must be at hand. If you do not own a Google account, please create one at the following website: <https://accounts.google.com/SignUpWithoutGmail>
- 6 Please keep in mind that the encryption of older mobile devices can take a long time (10 to 60 minutes).

IV. Initial setup of your Google Android mobile device

This chapter describes how to setup a new Android mobile device. If you already know how to setup Android mobile devices you may skip to chapter 6.

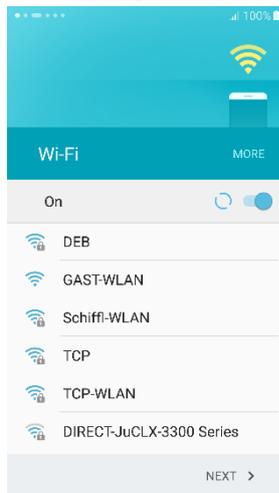
In order to make the enrollment and integration of your mobile device as simple as possible, a mobility website has been provided (<https://mobility.media-saturn.com>). It contains important information on mobility @ Media-Saturn.

Due to the variety of Android versions and Samsung adjustments you may experience different representations of the displayed video guides. Please keep this in mind.

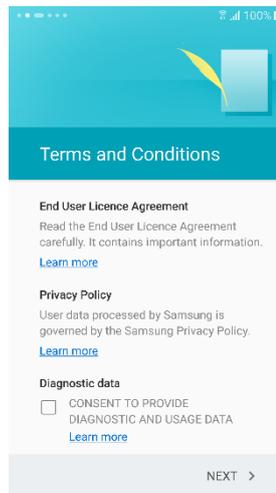
V. Setting up your Google Android mobile device



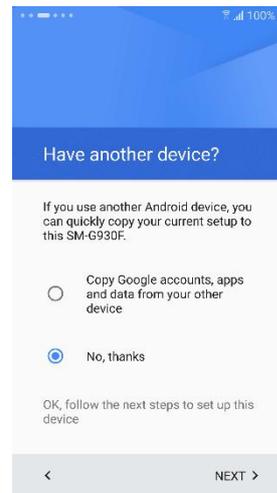
1 Please select a language.



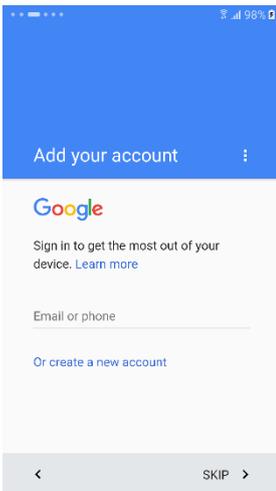
2 If a SIM card is present in your mobile device, you may skip this step. Otherwise please select a private WiFi access point. Do NOT use “nundsdaten” WLAN.



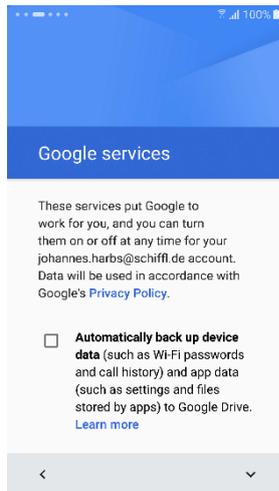
3 Deselect all checkboxes and tap Next.



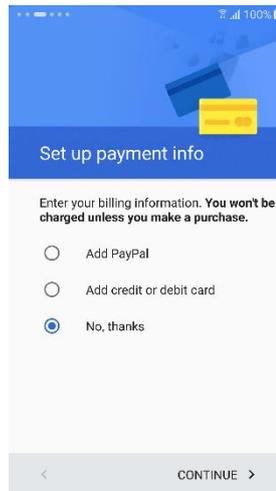
4 Select “No, thanks” and tap Next.



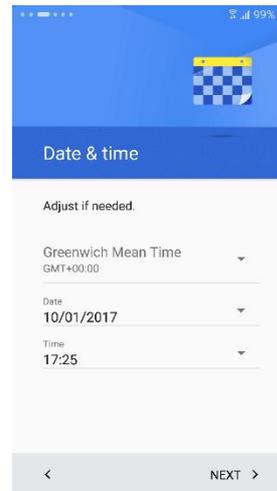
5 Enter your Google ID. If you do not have a Google ID yet, please create one according to chapter 3.



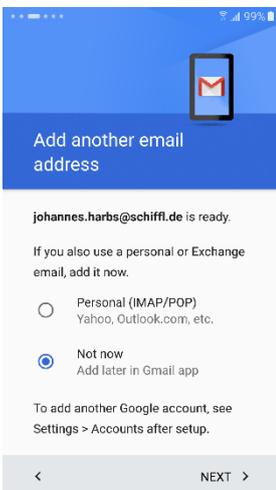
6 Deselect all checkboxes and tap Next.



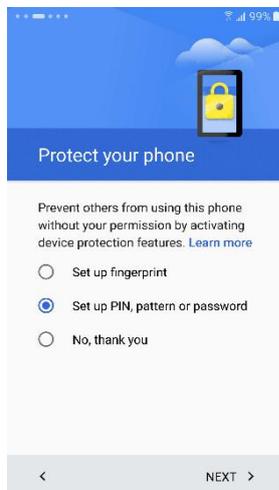
7 Select "No, thanks" and tap Continue.



8 Select Time & Date and tap Next.



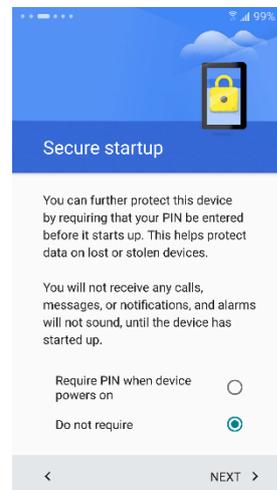
9 Select „Not now“ and tap Next.



10 Set up a PIN as passcode

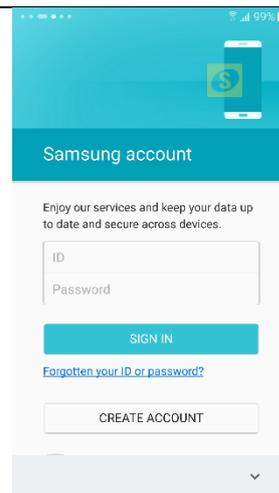
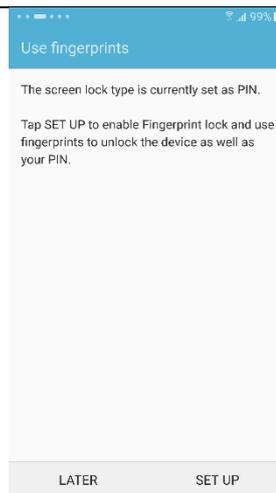
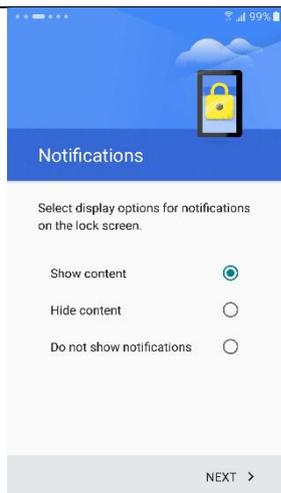
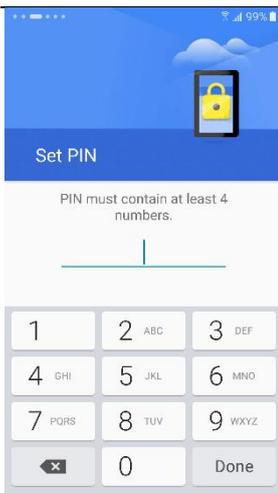


11 Select "PIN"



12 Select "Do not require" and tap Next.

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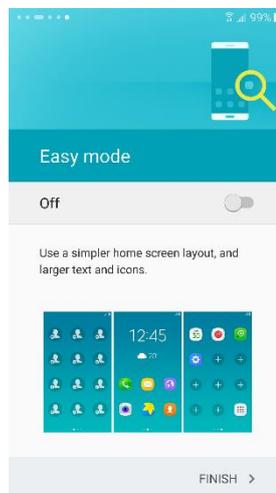
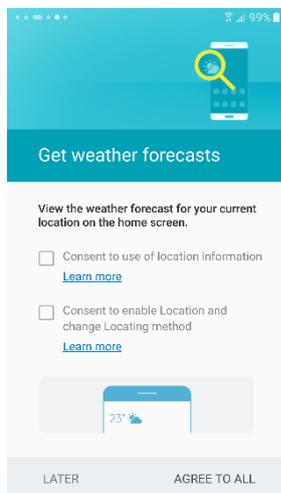


13 Enter the desired PIN. Please use at least 6 digits and no simple PIN like "123456"

14 Select „Show Content“

15 Optional: Add a fingerprint.

16 Skip the creation of a Samsung account.



17 Select "Later".

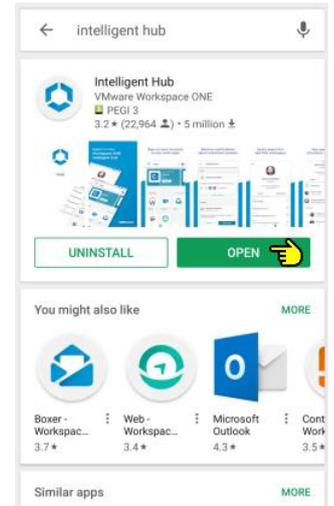
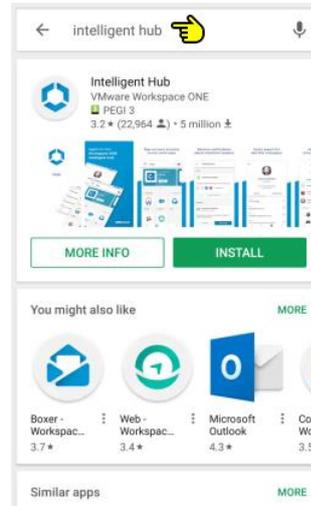
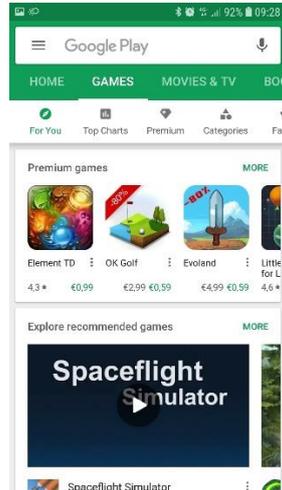
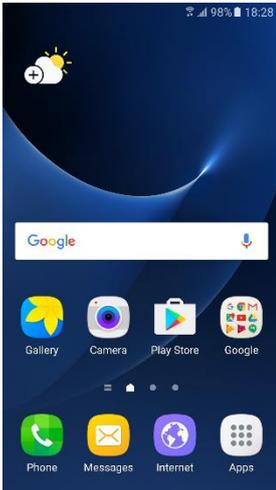
18 Deselect all checkboxes and tap Later.

19 Your mobile device is now configured. Select Finish.

20

VI. Enrolling into Workspace ONE

To enroll into the Enterprise Mobility Management system Workspace ONE, please follow the next steps.



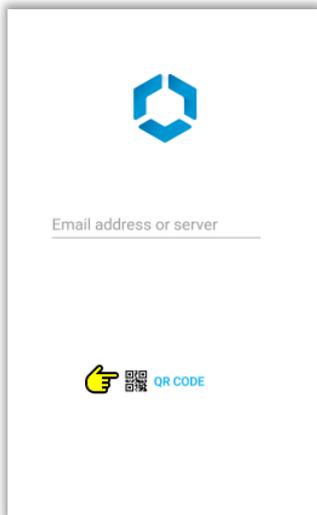
1 Please open the Google Play Store (App Store).

2 Use the search by tapping "Google Play".

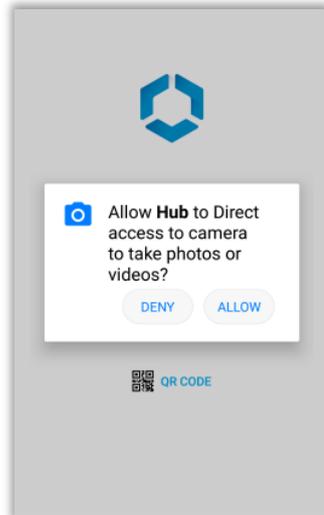
3 Enter „intelligent hub” in the search box and select the corresponding result shown here.

4 Select "Install" and open the app once installed.

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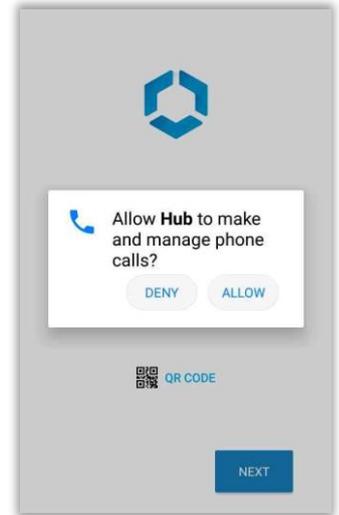
5 Please select „QR Code“.



6 Allow access to the camera.

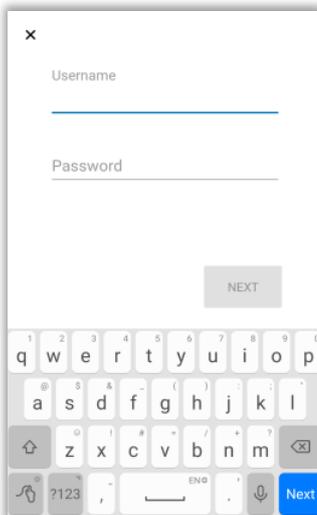


7 Scan this QR Code.



8 Allow Access to phone calls.

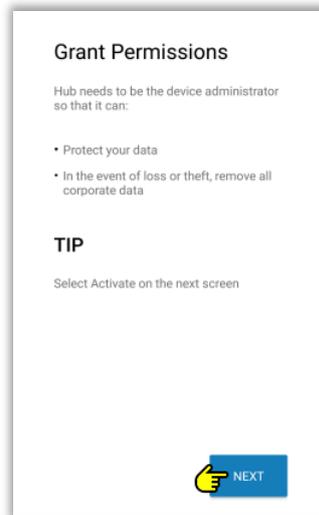
Alternative select “Server details” and enter the provided Server address and Group ID.



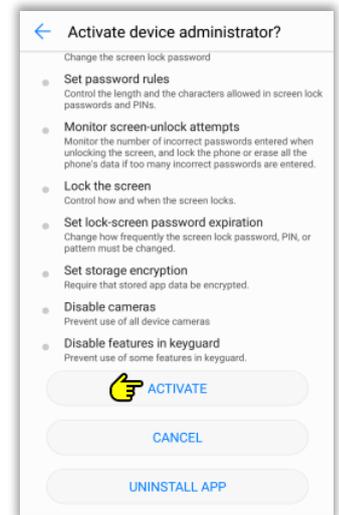
9 Please enter your Windows account credentials.



10 Select “Next”.

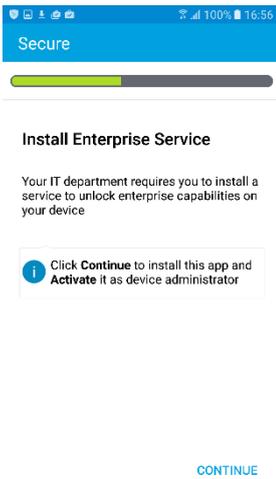


11 Select “Next”.

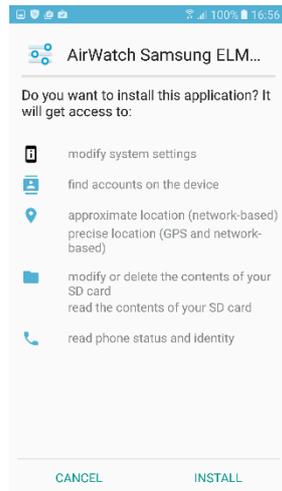


12 Select “Activate”.

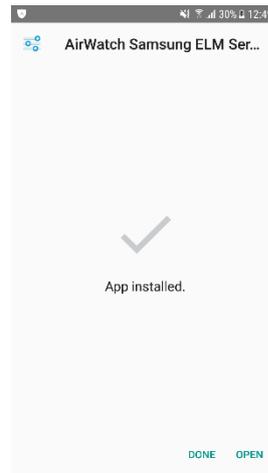
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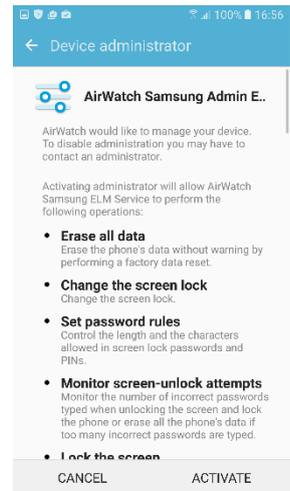
13 Please select "Continue".



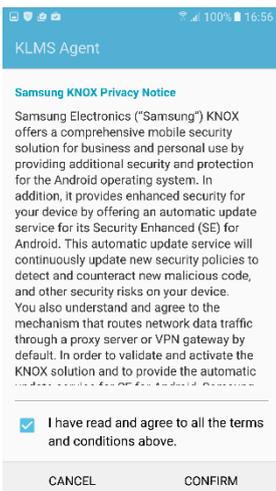
14 Install the Samsung Service App.



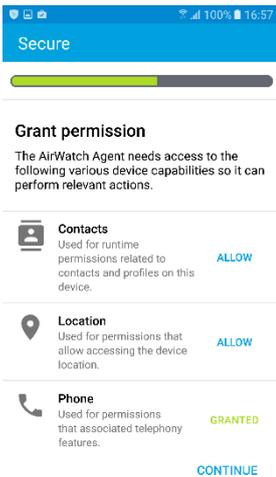
15 Select "Done" to continue.



16 Select "Activate".



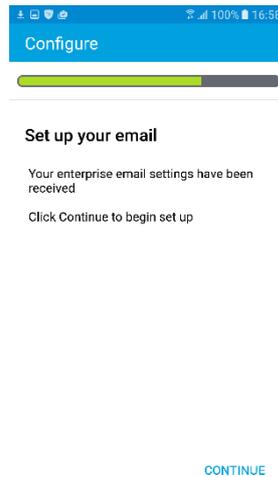
17 Select the Checkbox and tap "Confirm".



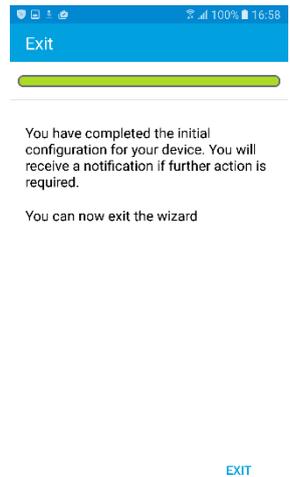
18 Grant access to all listed elements.



19 Select "Continue".



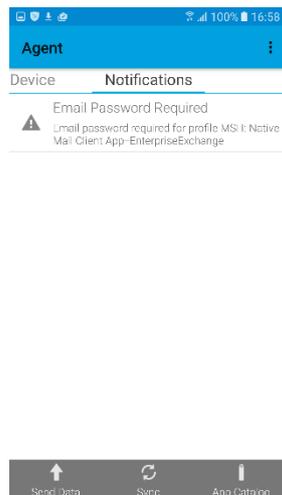
20 Select "Continue".



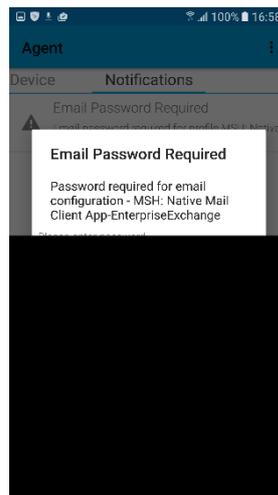
21 Select "Exit".



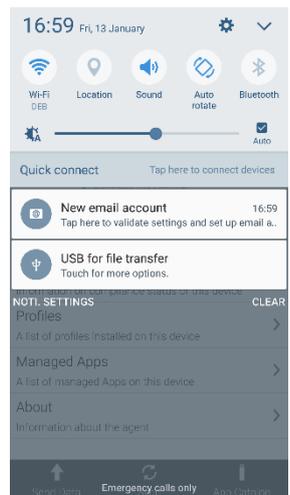
22 Your device is now registered.



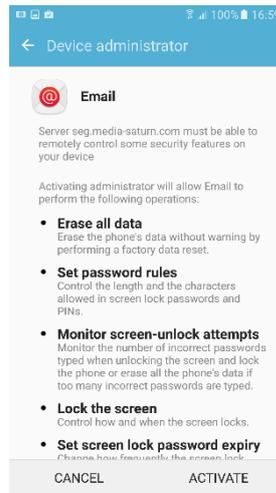
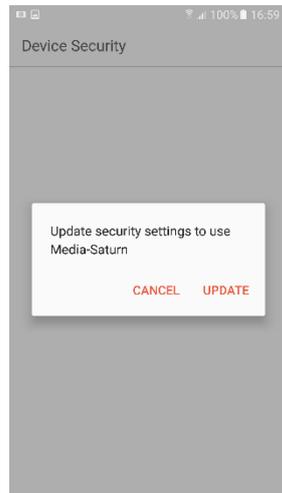
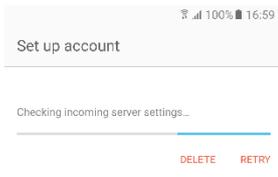
23 Swipe to Notifications and select the Email notification.



24 Enter your E-Mail password



25 Slide down the status bar and select the E-Mail notification.



26 Your account is being configured.

27 Select „Update“.

28 Select “Activate”.
Your E-Mails will now synchronize.

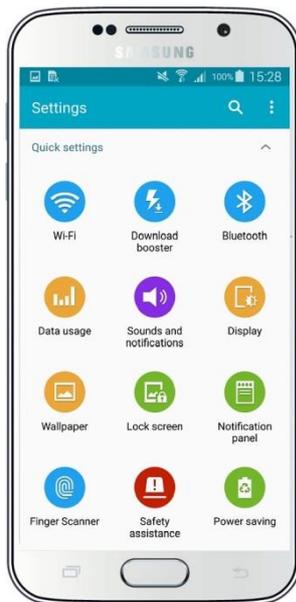
VII. Manually finishing work for „nundsdaten“ WiFi (optional)

Due to technical limitations it's not possible to auto configure the proxy settings for „nundsdaten“ WiFi by Workspace ONE on Android mobile devices. For this reason, you have to setup all necessary proxy settings manually by following the steps below.



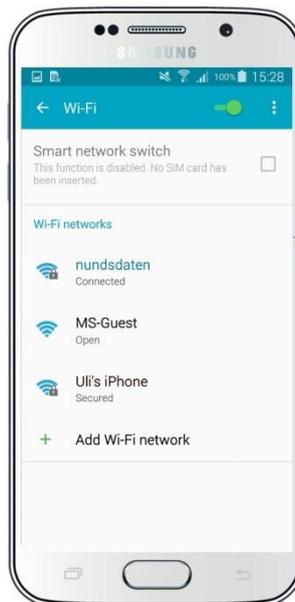
1

Select "Settings".



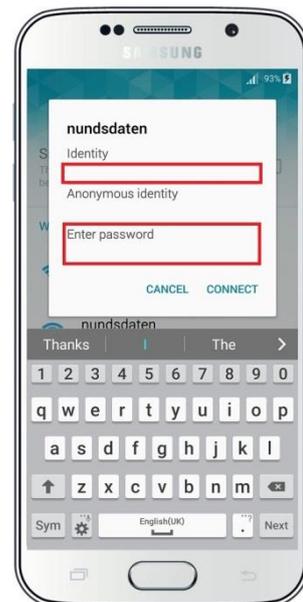
2

Select the "Wifi" icon.



3

Next select „nundsdaten“ WiFi and hold your finger on it for about 2 seconds.



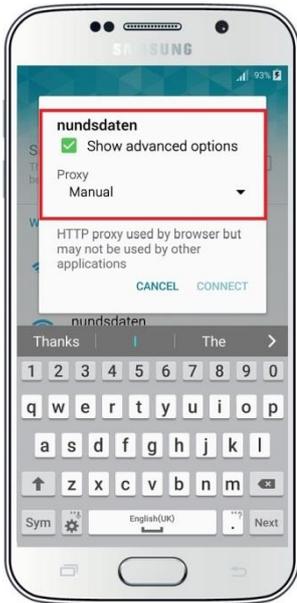
4

Scroll down until you see "Identity".

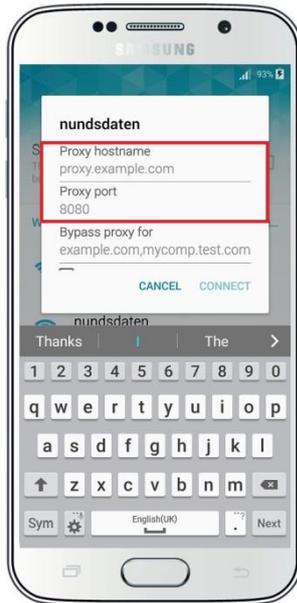
Please enter your Windows account name (Identity) without the domain name.

Furthermore, enter your Windows password.

Don't select "Connect" for now and proceed with step 5.



5 Scroll down until you see a checkbox for “Advanced options”. Activate the checkbox and scroll down once again until you see „Proxy“. Please Select “Manual”.



6 Enter the following information.

Proxy-Hostname
bluecoat.media-saturn.com

Proxy-Port
80

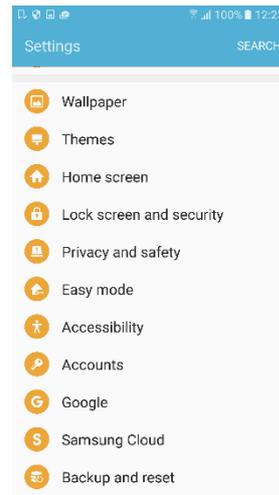
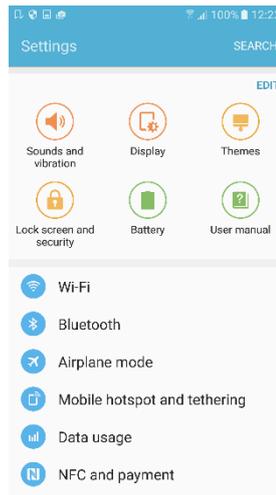


7 Scroll down again and active the checkbox „Server authentication“. Afterwards enter your Windows account name and password.

Now select “Connect” and afterwards “Continue”.

VIII. Deletion of existing mail account

Before you enroll your mobile device into Workspace ONE you must delete any Media-Saturn mail account. Otherwise you will face duplicate mail, contact and calendar. Furthermore, it will drain your battery and use up your data plan volume. Please follow the following next steps.

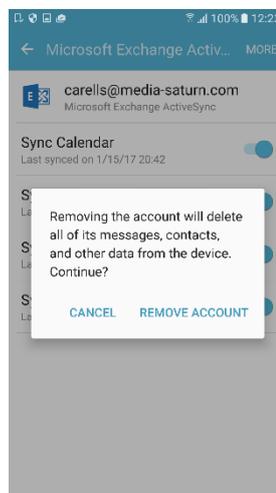
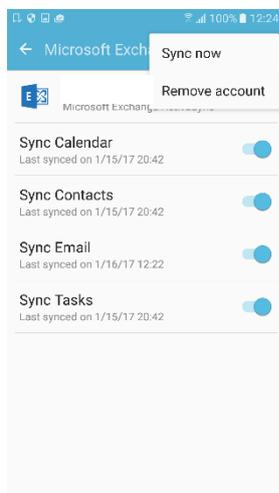
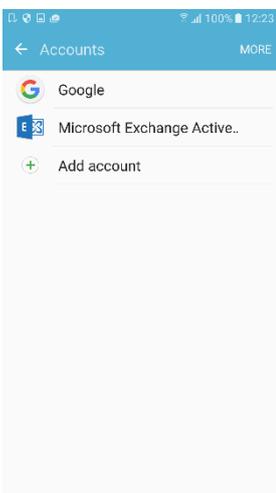


1 Go to the App „Menu“.

2 Select „Settings“.

3 Scroll down until you see „Accounts“. Then select it.

4 Select “Accounts”.



5 Select the mail account type (Microsoft Exchange ActiveSync).

6 Select "More" and tap on "Remove Account".

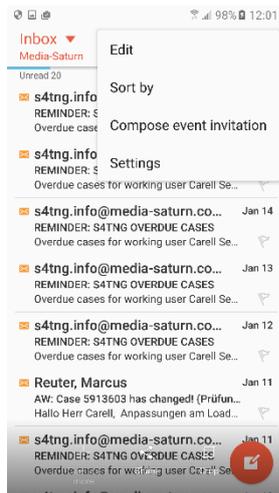
7 Select „Remove account“.

IX. Password Change

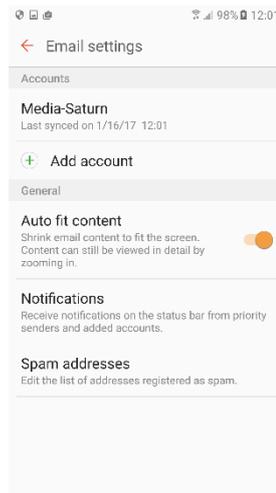
Every three months, the E-Mail password needs to be changed. After you have selected a new password on your computer, you need to change it on the mobile device as well.



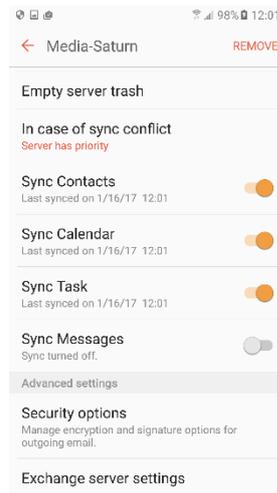
1 Open the E-Mail App.



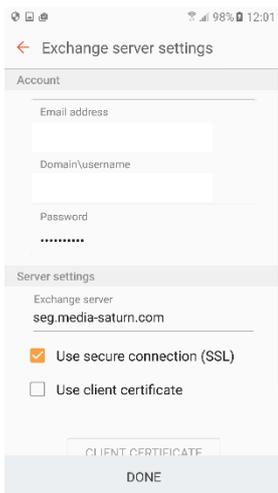
2 Tap on "More" and open up settings.



3 Select the Media-Saturn account.



4 Scroll all the way down to the bottom and select "Exchange server settings".



5 Enter the new password and select "Done".

X. Version History

Version	Date	Change	Author
1.0	10.09.2015	Creation of document	Sascha Milani (FIT)
1.1	22.09.2015	Added passage for deletion of mail profile	Sascha Milani (FIT)
1.2	23.09.2015	Corrections and modified passages	Sascha Milani (FIT)
1.3	07.10.2015	Added device encryption text passage	Sascha Milani (FIT)
1.4	14.10.2015	Added screenshots and setting up AW Inbox	Sascha Milani (FIT)
1.5	19.10.2015	Restructured document and changed serveral sections. Correction of text spacings and video links.	Sascha Milani (FIT)
1.6	03.11.2015	Updated some Screens	Patrick Zöller (FIT)
1.7	02.01.2017	Update of whole document	Johannes Harbs (SCHIFFL)
1.8	18.05.2017	Update Screenshots	Bartosz Dziubaczyk (SCHIFFL)
1.9	14.07.2017	Update Screenshots, Update logos	Michèl Bohlig (SCHIFFL)
1.10	12.06.2018	Update Screenshots and descriptions	Peter Tielsch (SCHIFFL)
1.11	27.06.2018	Updated guide based on internal feedback	Peter Tielsch (SCHIFFL)
1.12	13.12.2018	Changed AirWatch with Workspace ONE	Andrei Odaciuc (Accesa)